STUDENT INTERNSHIP PROGRAM



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MISSION

The mission of the Student Internship Program for the U.S. Probation Office for the Southern District of Illinois is to provide an opportunity for college students to develop experience in the field of corrections, particularly in the U.S. Probation System. To this end, several other objectives will be accomplished which will become an integral part of the program's mission.

The program will help develop greater community involvement and a closer relationship with area institutions of higher learning. This bonding will allow us to become involved in other programs that may be beneficial to school, students, probation staff, and local communities.

The program is designed to ensure that the learning experience is beneficial to students and probation staff. While the main focus of the program will be to attract college students in corrections or criminal justice, other disciplines may be invited to participate. This will provide exposure in the field of corrections to students of related disciplines and may give them greater career opportunities.

The ever expanding responsibilities associated with the field of corrections requires knowledge from many disciplines including psychology, social work, education, business management, and counseling. Additionally, expertise in sub-specialties including computer literacy, substance abuse, mental health, investigative techniques, effective writing, and training are essential.

In summary, the program will allow us to learn from each other, develop greater community involvement, and encourage and prepare students to enter a field that requires commitment, creativity, and competency in many disciplines.

ADMINISTRATIVE RESPONSIBILITIES

<u>CHIEF U.S. PROBATION OFFICER.</u> The overall responsibility for the efficient and successful operation of the Internship Program rests with the Chief U.S. Probation Officer who may have direct involvement with the program and will also designate other duties as delineated below.

<u>DEPUTY CHIEF U.S. PROBATION OFFICER.</u> The primary operational responsibility for each Student Intern will be the Deputy Chief U.S. Probation Officer, or the designated appointee, the Intern Coordinator. The duties will include but may not be limited to the following:

- 1. Facilitate the development of and participate in the selection process for student candidates.
- 2. Facilitate the placement of Student Interns from various colleges and universities.
- 3. Facilitate the acquisition and final submission of all Student Intern evaluations, which will be based upon the feedback received from the various U.S. Probation Officers to whom the Student Intern may be assigned.
- 4. Facilitate the statistical data required for submission to educational institutions and reports that may be required by the Chief U.S. Probation Officer.
- 5. Facilitate the evaluation of the Student Intern Program and make recommendations to the Chief U.S. Probation Officer as to modifications that may be required.

SUPERVISING U.S. PROBATION OFFICER.

The Supervising U.S. Probation Officer in the respective office/unit will have general oversight over the Intern and will be the primary point of contact and will ensure the Student Intern obtains the maximum daily work experience and training opportunities, being utilized in a manner most beneficial to the probation office. Typically, an East St. Louis intern will rotate between each of the three units in the office; spending an equal amount of time in each unit. Benton Interns will work with the Duty Officer each day, who has the responsibility to work with the Intern, and/or make arrangements for the Intern to work with other officers.

The Supervising U.S. Probation Officer will:

- 1. Ensure that the Student Intern is exposed to a broad range of work experiences commensurate with the Intern's abilities, and insure that adequate training is provided to the Intern to maximize the Intern's knowledge and experiences.
- 2. Maintain communication with the Probation Officers regarding the Student Intern's activities and progress.

3. Report any problems with the Student Intern or with the execution of the program to the Internship Coordinator or the Deputy Chief U.S. Probation Officer, so that appropriate intervention (reporting to the proper authorities and/or corrective action) may be initiated.

PROBATION OFFICERS

In order to insure that each Student Intern receives the maximum training, each Intern will work with a variety of officers. The primary duties of Probation Officers will include, but will not be limited to, the following:

- 1. Overseeing the daily activities of the Student Intern and making sure that the Intern is exposed to all the daily work assignments and training educational opportunities possible. The Probation Officers will also insure that the intern is assigned tasks which are most beneficial to the probation office, in keeping with the Intern's level of capability.
- 2. Maintaining frequent communication with the designated Supervising U.S. Probation Officer, in regard to the Intern's training activities and/or performance assessments (i.e., violations of the terms of the Internship agreement, violations of ethics or district policy, etc.). This assessment will be used by the supervisor to complete the Intern's evaluation.
- 3. Seeking advice or consultation from the designated Supervising U.S. Probation Officer if unsure of how to proceed with a Student Intern's training or about the program requirements.

ELIGIBILITY CRITERIA

- 1. The U.S. Probation Office for the Southern District of Illinois will invite students from local universities and colleges, principally from the fields of corrections and criminal justice, but also from related fields of study, who are classified as Juniors or Seniors. The U.S. Probation Office can consider students from two-year colleges on a case-by-case basis. Other volunteers will also be considered, but priority will be given to those needing the internship experience for degree completion. All candidates must be a U.S. Citizen.
- 2. United States Probation Officers are law enforcement officers (5 U.S.C. § 8401 (17)), and are required to meet certain medical standards, be in good physical shape, and not have reached their 37th birthday by their appointment. Student interns are required to meet this same criteria.
- 3. Students should have good class standing and be mature and responsible, as determined by the university liaison person and the probation office's Intern Program Coordinator for the respective divisional office.

- 4. Students that have arrests, pending cases, or convictions in their background must disclose all information on the application (Appendix 1). Applications may be denied based on failure to disclose all information. All circumstances surrounding the arrest(s) and conviction(s) will be fully investigated and a decision to accept a student will be made on a case by case basis. If a conviction resulted in a term of supervision, this term must have been completed at least one year prior to applying for an internship.
- 5. Student interns are required to complete a minimum of 16 hours at the internship site per week in order to participate in the internship program.
- 6. After an initial screening process, the Student Intern "candidate" will be required to participate in an interviewing process that may involve more than one interview.

APPLICATION AND SELECTION PROCESS

Due to the sensitive and confidential nature of the functions and responsibilities of the U.S. Probation Office, it is essential to ensure that all personnel, whether hired in official capacities or given positions as volunteers or interns, are mature, responsible, and of the highest ethical standards. Hence, the application and selection process for student Interns will be comprehensive and thorough. Such a process also helps to ensure: the perpetuation of a quality program for students who are seriously interested in, and committed to, a career in the field of corrections; reduced liability for all parties concerned; and that the highest performance standards and training will be maintained in the service of the U.S. Courts.

After initial contact is made with various institutions by the Deputy Chief U.S. Probation Officer, or a designee, and a general agreement about various responsibilities is gained, students who have been selected by school officials will be invited to submit an application packet to the Internship Coordinator.

The packet will contain:

- 1. A University faculty representative verification that said student qualifies for internship with the U.S. Probation Office and a recommendation for that student's participation in the program;
- 2. An Application for Internship (Appendix 1);
- 3. A brief resume of the student's accomplishments;
- 4. A copy of the student's undergraduate and graduate (if applicable) transcripts;
- 5. Names and phone numbers of three personal references; and
- 6. Student Internship Information Form (Appendix 2).

These materials should be submitted one quarter or semester prior to the quarter or semester of Internship. Internships generally last for a 16-week period or one complete quarter, semester, or trimester. All materials should be forwarded to:

Kristi Miller Supervising U.S. Probation Officer 302 West Main, Suite 2C Benton, IL 62812

The Coordinator will review all submitted materials and consult with the Chief U. S. Probation Officer. Candidates may be selected for interviewing, testing, background investigations, and final selection.

INTERVIEW PANEL

The prospective Student Interns shall be interviewed by the Coordinator, who may include other staff members on the interview panel. The purpose of the interview is to review the applicant's paperwork, determine their goals for the internship, and to insure that both the student's and agency's needs can be met during the internship.

After the prospective students have been interviewed, a recommendation will be provided to the Chief U.S. Probation Officer for acceptance or denial into the program.

REQUIREMENTS FOR APPOINTMENT

- 1. Students selected to become Interns must sign an agreement (Appendix 3) to maintain confidentiality of all case information during and subsequent to their participation in the Student Internship Program.
- 2. Participants must sign an acknowledgment (Appendix 4) of the potential risk associated with the duties and responsibilities of the Internship.
- 3. All candidates will be required to sign a release of information (Appendix 5) permitting the U.S. Probation Office to conduct a background investigation, which may include, but not be limited to:
 - a. NCIC and local record checks;
 - b. previous employment inquiries;
 - c. interview of personal references;
 - d. a financial inquiry which may include a credit check; and

e. if applicable, an inquiry about previous medical, mental health or substance abuse treatment.

At the time of appointment, students will be informed of the specific dates and times in which they will be expected to complete their Internship.

STUDENT RESPONSIBILITIES

In an effort to ensure that a meaningful, enjoyable and quality educational experience is obtained with limited liability and interference with the operations of the probation office and Court, Student Interns will be required to meet certain responsibilities.

These responsibilities are divided into two primary areas: Administrative and Operational (daily duties).

ADMINISTRATIVE RESPONSIBILITIES

- 1. Students will become familiar with the functional administrative policies of the U.S. Probation Office. "Functional" responsibilities are defined as those responsibilities that are needed to carry out the duties of the student during his or her period of Internship.
- Students will be required to become familiar with and abide by the general rules of
 confidentiality and ethical standards with whom the student will have contact, and will
 adhere to the most recent Code of Conduct adopted by the Judicial Conference of the
 United States.
- 3. Students will clearly identify themselves as Interns when working or communicating with other professional, social or law enforcement agencies, clients, or with the general public and refrain from addressing policy issues without getting direction from a staff member.
- 4. Written documents prepared by Student Interns that are intended for outside agencies must be reviewed by a probation officer prior to dissemination.
- 5. When possible and/or directed, students will be expected to participate in staff or unit meetings, permissible trainings, and will be encouraged to engage in discussions related to the criminal justice system in general or the duties to which they have been assigned. It is incumbent upon the intern to maintain communication with all staff members, offer assistance with any task, and seek out opportunities for different experiences with various officers.
- 6. If the Student Intern is experiencing any problems in the Student Internship Program, whether related to duties or issues, or feels the need to question or discuss certain actions by staff, he or she should address these matters with the Coordinator, or a supervisor. If any conflicts cannot be resolved, then it may be necessary to involve the Deputy Chief U.S. Probation Officer.

- 7. It is understood that any papers or articles that the student may write concerning his or her experiences with the U.S. Probation Office, or which identify the agency, must be shared with the designated Supervising U.S. Probation Officer as well as the Deputy Chief U.S. Probation Officer.
- 8. Students will be expected to complete an agency evaluation for their Internship subsequent to the completion of the program. The evaluation is to be submitted to the Coordinator no later than one week from the last date of contact with the Probation Office. Students who do not submit an evaluation will not be considered to have officially completed the program. This evaluation will help the Probation Office to maintain a quality program and a meaningful educational experience for the student. The evaluation will in no way impact the student's grades or personal evaluations or recommendation.
- 9. It is further understood that students will serve their Internship without monetary compensations, except for **preapproved** reimbursement for certain authorized expenses that may be required in the performance of their duties. Such expenses may involve, but may not be limited to:
 - a. gas (mileage);
 - b. parking;
 - c. phone calls; and
 - d. document copying in the field.

OPERATIONAL RESPONSIBILITIES (DAILY DUTIES)

- 1. Students are expected to report for their field placement on the dates and times prescribed or agreed upon. In the event that a student is unable to keep his/her assigned date and time, the Probation Office should be contacted as soon as possible.
- 2. Student interns will have the following basic responsibilities:
 - a. Assisting U.S. Probation Office, under their direction and guidance, with duties and responsibilities that are generally assigned to U.S. Probation Officers, which may include but are not limited to:
 - 1. conducting criminal record checks;
 - 2. verifying vital statistics;
 - 3. contacting federal, state, and local law enforcement and social service agencies;
 - 4. observing various interviews or counseling sessions when appropriate;
 - 5. conducting interviews and counseling sessions under the direction and guidance of a Probation Officer;
 - 6. participating in the assessment, evaluation, and classification of offender clients:
 - 7. providing documentation of all activities; and

- 8. conducting collateral investigations and writing reports as approved by the Probation Officer.
- b. Conducting themselves in a professional manner at all times.
- c. Completing all assigned tasks to the best of their ability and seeking advice or assistance whenever necessary to complete an assignment in a professional manner and with quality workmanship, and
- d. Carrying agency identification with them at all times while performing duties of a Student Intern.

PROHIBITIONS

- 1. Student Interns will not carry firearms, Capstun devices, or other self-defense devices while in the performance of their duties. Interns will not conduct or observe urine collection; nor will they place themselves in any hazardous situation.
- 2. Student Interns will not carry badges or any other official law enforcement or government identification, aside from the Student Intern identification that will be provided.
- 3. Student Interns will not sign any documentation as a representative of the probation office, unless authorized to do so and countersigned by a Probation Officer or Supervising U.S. Probation Officer.
- 4. Student Interns will not complete or disseminate any written report of the probation office that is not approved by his/her Probation Officer or Supervising U.S. Probation Officer.
- 5. Student Interns will not initiate or suggest that they can or will initiate any legal sanctions or violation proceedings against any offender.
- 6. Student Interns will not be given sole responsibility for the completion of presentence reports, sole responsibility of an offender caseload, or conduct one-on-one contact with an offender without the presence of an officer.
- 7. Student Interns will not report to any assigned duty under the influence of any psychoactive substance and/or alcohol, and will not use any such substance (aside from prescribed medications) during the performance of their duties and responsibilities as an Intern. If taking medications, the student will so inform the Intern Coordinator of the type and purpose of such medication.
- 8. Student Interns will not operate a government car; however, the Intern may be a passenger.

RESPONSIBILITIES OF THE U.S. PROBATION OFFICE

The Deputy Chief U.S. Probation Officer, or the designee, under the direction of the Chief U.S. Probation Officer, will maintain the overall responsibility of the Student Internship Program. A file on each Intern will be maintained by the Personnel Specialist. All official correspondence with the Intern and the respective educational institution will be included in this file.

Probation Officers, who work with the Student Interns, will be responsible for training, monitoring, and reporting upon the progress of each Intern to the respective supervisor. All probation employees will coordinate activities to ensure that all areas of training are completed within the designated time frames.

All staff members will have the joint responsibility to assist a Student Intern when necessary to ensure proper procedures and office and district policies are followed.

The Student Intern will be assigned duties and tasks that are representative of the overall functions of a U.S. Probation Officer and will be given opportunities to gain knowledge of the Federal Judiciary and the Department of Justice. The Intern is to be given meaningful duties and is not to be used to routinely perform mundane tasks. Staff members who are encouraged to engage the intern in any opportunities that he or she believes would be educational for the intern.

As part of its commitment to the community and to the educational institutions participating in the Student Internship Program, the U.S. Probation Office will make every effort to be available for consultations with the departments from which the Student Intern has come.

The U.S. Probation Office makes a commitment to provide the best possible training for the Student Intern and to submit to the faculty liaison or designee a complete evaluation of the student's progress as may be required.

RESPONSIBILITIES OF THE PARTICIPATING EDUCATIONAL INSTITUTION

- 1. The participating educational institution should make every effort to ensure that selected applicants are committed to pursue a career in the field of corrections or criminal justice and are mature, responsible, and emotionally able to handle the responsibilities and duties of a Student Intern.
- 2. Liaison faculty members are welcome to visit the students' places of Internship during their participation to obtain a better understanding of their experiences, and to establish a better working relationship with the office in which the Internship is being conducted.

- 3. The college or university liaison person will submit a Memorandum of Confirmation (Appendix 6) for each Student Intern who is chosen. The memorandum will confirm the educational institution's agreement with the terms of the Student Internship Program, as contained in this manual, and sanction the appointment of the specific student named in the memorandum.
- 4. It is to be clearly understood by both the educational institution and the Student Intern, that all services that will be rendered to the government, as part of the Internship Program, will be without compensation, other than personal expense reimbursement, as described above. An acknowledgment of Gratuitous Services and Waiver from (Appendix 7) will be signed by both student and school liaison person or designee, and returned to the probation office.

Appendix 1 U.S. PROBATION OFFICE - SOUTHERN DISTRICT OF ILLINOIS

Application for Internship

Date _____

Address:				
Social Security No.:		Telephone Num	ber:	
Email Address:				
Preferred Location: (circle	your choice): East St. Louis	s Benton		
Are you a U.S. citizen? _	Place	of Birth:		
Date of Birth:	Sex: Male	Female _		
Education: Indicate by	circling number of years			
Years of Study	Name & Location of School	Major Field	Degree	Year
High School 1234				
College 1234				
Graduate Study 1234	_			
Other names used:				
Military Service: Branch:	Dates:	S	Serial No	
Highest Rank:	Type of Disc	charge:		
	amily: parents, spouse, divorc			
Relation	Name in Full	Address & Telep	phone No.	Year of Birth
		_		
	1			

*Date and place of divorce: _		

XX7 1		•	
Work	EX	perie	nce:
		P	

Employer's Name, Address & Telephone No.		Position	From	To	Earnings	
		1		1		1
ates and places	of residences (p	revious 10 years):				
From	То	Street Address		City		State
	-			- 1		
	<u>l</u>					
ave you ever b	een discharged fr	om a position?	If yes	s, explain:		
NOTE: If addi		eeded, separate she		ached).		
lave you ever b		nt(s) occurred:				
ave you ever b yes, list all arr ounty/State in	which the incider					
ave you ever by yes, list all arrounty/State in rovide details of	which the incider of incident(s):					
ave you ever by yes, list all arrounty/State in rovide details of the list of	which the incider of incident(s): n:					

references. Do not include relatives.

I CERTIFY that the above statements made by me in this my knowledge and belief, and are made in good faith.	is application are true, complete, and correct to the best of
	Signature of Applicant

Appendix 2 **STUDENT INTERNSHIP INFORMATION FORM**

NAME
COLLEGE/UNIVERSITY
DATES OF PROPOSED INTERNSHIP: BEGINNING ENDING
DAYS OF WEEK NUMBER OF HOURS PER DAY
TOTAL HOURS NEEDED FOR INTERNSHIP CREDIT
NAME OF FACULTY INTERNSHIP ADVISOR
TELEPHONE NUMBER OF FACULTY ADVISOR
PLEASE PRINT THE ANSWERS TO THE FOLLOWING QUESTIONS BRIEFLY. (PLEASE USE THE BACK OF THIS FORM IF NECESSARY.)
WILL YOU BE WRITING A PAPER OR PREPARING A PROJECT AS PART OF YOUR INTERNSHIP PROGRAM? If YES, WHAT WILL BE THE TOPIC OF SUBJECT MATTER
(PLEASE REMEMBER THAT THE U.S. PROBATION OFFICE REQUIRES THAT YOU SUBMIT A COPY OF ALL PAPERS AS A RESULT OF YOUR INTERNSHIP TO THE INTERN COORDINATOR)
WHAT GOAL(S) HAVE YOU SET FOR YOURSELF DURING THIS INTERNSHIP? (PLEASE BE VERY SPECIFIC)
IS THERE ANYTHING SPECIFIC THAT YOU WOULD LIKE TO DO AS PART OF YOUR INTERNSHIP PROGRAM?
WHAT ARE YOUR CAREER GOALS? WHAT TYPE OF JOBS WOULD YOU LIKE?
SIGNED: DATE:

Appendix 3 AGREEMENT TO MAINTAIN CONFIDENTIALITY

I,	, having been duly appointed as a Student
fully aware that during my Interns	
	files, U.S. Probation Office files, U.S. Attorney's Office files,
	ervision files, substance abuse, mental health, medical
¥ •	ment information; and that during my tenure as an Intern, I may
	ement agents or operatives; and that I may come in contact with
• •	ave access to information; do hereby agree to not disclose any
	my Internship, but subsequent to my termination from the
Internship Program.	
It is further understood that failu- violation of federal law and subjec-	re to maintain confidentiality of such information may be a to prosecution.
Signed:	Witness:
Name of Student Intern	Name/Title
Data	Data

Appendix 4 **WAIVER OF LIABILITY**

Probation Office of the Southern District employees, both individually and collective	, hereby release the United States of Illinois, and/or its authorized representatives or ely, from any and all liability for damages of whatever my heirs, family or associates, while participating in, or in the Student Internship Program.
Signed:	Witness:
Student Intern	Name/Title
Date:	Date:

Appendix 5 APPLICANT CONSENT AND AUTHORIZATION FOR ACCESS TO FINANCIAL RECORDS; CRIMINAL HISTORY SEARCH

I,	, hereby authorize the U.S. Probation
•	through <u>Trans Union</u> and criminal records through oose of conducting a financial and criminal history
	may be revoked by me in writing at any time before my nd that this authorization is valid for no more than three
Date:	Signature of Applicant
	Address of Applicant
	City, State, Zip Code

Appendix 6 MEMORANDUM OF CONFIRMATION

I,	, being the designated liaison representative of the
Name	II. 77.1
	llege/University of
for (name of student)	, do confirm his/her
appointment as a Student Intern with the	U.S. Probation Office for the Southern District of Illinois,
and understand the requirements and res	ponsibilities that all participants in this program have, as
contained in the Student Internship Manu	ual, and agree to said terms and conditions.
_	-
Signed:	Signed:
Name and Title	Witness/Name and Title
Date:	Date:

Appendix 7 ACKNOWLEDGMENT OF GRATUITOUS SERVICES AND WAIVER

I,	, do hereby declare that my services, to be
performed from approximately:	, do hereby declare that my services, to be to in the
capacity of a Student Intern, with the Unite	d States Probation Office for the Southern District of
	inteer. I hereby waive any claim or right to receive
* *	n personal expenses that may be reimbursable), in assigned by an authorized representative of the United
<u>*</u>	strict of Illinois. I acknowledge that I am not entitle
	any other related personnel benefits as a consequence
	e event of any personal injury incurred by me, I shall
• •	which may be provided by statute to persons rendering
voluntary services to the United States. It	further retain no personal copyright privileges in an
	of this voluntary position. Finally, I recognize that
	Il have access in the course of my tenure as a voluntee
	and declare my pledge to preserve the confidentiality
of such information.	
Signed:	Witness:
Student Intern	Name/Title
D.	D. A
Date:	Date: